

# Comprehensive Maintenance Contract of Water Coolers (Make: - Eureka Forbes) at AIIMS-Jodhpur.

NIT No. : AIIMS/JDH/EE/ELECT/2022-23/03 (Third call)

NIT Issue Date : 18<sup>th</sup> March 2023

Last Date of Submission : 25<sup>th</sup> March 2023 upto 03:00 pm

Bid Opening : 27<sup>th</sup> March 2023



## **All India Institute of Medical Sciences, Jodhpur**

Basni Phase - II, Jodhpur – 342005, Rajasthan

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**Executive Engineer (E)**  
**AIIMS, Jodhpur**

## NOTICE INVITING TENDER

S. No.	Particular	Remarks
1.	Name of work	<b>Comprehensive Maintenance Contract of Water Coolers (Make:- Eureka Forbes) at AIIMS-Jodhpur</b>
2.	Tender No.	AIIMS/JDH/EE/ELECT/2022-23/03 (Third call)
3.	Contract period	01 years (Extendable upto 01 year on satisfactory performance)
4.	Estimated Cost	₹. 14,17,400.00
5.	Performance Security Deposit	08% of contract value (will be released after completion of works/CMC period)
6.	Tender documents	Downloaded from following websites- <a href="http://www.aiimsjodhpur.edu.in">www.aiimsjodhpur.edu.in</a> <a href="http://eprocure.gov.in">http://eprocure.gov.in</a>
7.	Last date and time of online submission of tender	25/03/2023
8.	Date and time of online tender opening	26/03/2023

❖ **Please read carefully the notes given with the tender Notice.**

**Executive Engineer (E)**  
**AIIMS, Jodhpur**

**Instructions for the Bidder/ The service provider/ Bidder:-**

Online Tender is hereby invited by the undersigned on behalf of the Executive Director, AIIMS Jodhpur for Comprehensive Maintenance Contract of Water Coolers (make: - Eureka Forbes) of different capacities (as mentioned in Technical Specifications) installed at AIIMS-Jodhpur from authorized service providers only.

1. **“Bids shall be submitted online only at CPPP website: <https://eprocure.gov.in/eprocure/app>.**
2. The complete bidding process is online. Bidder should be possession of valid digital Signature Certificate (DSC) of class II or III for online submission of bids. Prior to bidding DSC need to be registered on the website mentioned above. For any assistance for e-bidding process, if required, bidder may contact to the helpdesk at 0291-2740741.
3. Bidder/service provider are advised to follow the instructions provided in the ‘Instructions to the service providers/Bidder for the e-submission of the bids online through the Central Public Procurement Portal for e-Procurement at <https://eprocure.gov.in/eprocure/app>’.
4. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
5. **Criteria of eligibility:** Bidder must be **authorized by Eureka Forbes Limited/ Ion Exchange/ Livpure/ Kent. *Joint ventures are not accepted***
6. **Submission of Tender:**  
The tender shall be submitted online in two part, viz., technical bid and financial bid. The tender received after this deadline shall not be entertained under any circumstances whatsoever.

*The offers submitted by e-mail/by hand shall not be considered. No correspondence will be entertained in this matter.*

**7. Technical Bid**

The following documents are to be furnished by the bidder along with **Technical Bid** as per the tender document:

- ***Copy of authorized dealership / distributorship certificate.***
- Copy of audited balance sheet for last three consecutive financial years. Average Turnover for last three financial years should be 100% of estimated cost of work
- Copy of PAN Card Registration.
- Copy of GST registration certificate.
- Certificate as per Annexure-II, III, IV & VI.
- Submit Proof of Local Service Center on letterhead of company mentioning name and address of Service Center in Jodhpur.

**II. Financial Bid**

Price bid Form - Price must be quoted as per format specified; failing which tender shall be summarily rejected.

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## **General Conditions of Contract**

1. **Rate:** Rates to be quoted as per Financial Bid considering costs of material and delivery at site / FOR etc. Only GST will be paid extra as applicable.
2. **Validity:** The quoted rates must be valid for a period for **180 days** from the date of closing of the tender. The overall offer for the assignment and bidder(s) quoted price shall remain unchanged during the period of validity. If the bidder quoted the validity shorter than the required period, the same will be treated as unresponsive and it may be rejected. In case the tenderer withdraws, modifies or change his offer during the validity period, bid is liable to be rejected and the earnest money deposit shall be forfeited without assigning any reason thereof. The bidder should also be ready to extend the validity, if required, without changing any terms, conditions etc. of their original tender. In case the last date of sale / of receipt of tender / of opening the tender is declared as Holidays, the respective dates shall be treated as postponed to the next working day accordingly.
3. **Technical Evaluation:**
  - a) Detailed technical evaluation shall be carried out by the Institute pursuant to conditions in the tender document to determine the substantial responsiveness of each tender. For this clause, the substantially responsive bid is one that conforms to all the eligibility and terms and condition of the tender without any deviation.
  - b) The Institute's determination of bid's responsiveness is to be based on the contents of the bid itself without recourse to extrinsic evidence. The Institute shall evaluate the technical bids also to determine whether they are complete, whether required sureties have been furnished, whether the documents have been properly signed and whether the bids are in order. The Director, AIIMS, Jodhpur shall have right to accept or reject any or all tenders without assigning any reasons thereof.
4. **Financial Evaluation:**

The financial bid shall be opened of only those bidder who have been found to be technically eligible.

  - a. Arithmetical errors shall be rectified on the following basis:
    - If there is a discrepancy between the unit price and total price that is, the unit price shall prevail and the total price shall be corrected by the Institute.
    - If there is a discrepancy between words and figures, the lesser amount shall be considered as valid. If the Supplier does not accept the correction of the errors, his bid shall be rejected.
  - b. After due evaluation of the bid(s) AIIMS, Jodhpur will award the contract to the lowest evaluated responsive tenderer. Conditional bid will be treated as unresponsive and will be rejected.
5. Right to issue and to accept or reject any or all tenders without assigning any reason thereof is reserved by the Competent Authority, AIIMS Jodhpur.
6. **Award of Contract:** The Institute shall consider placement of orders for jobs on those bidder whose offers have been found technical and financially acceptable. The Institute reserves the right to counter offer price(s) against price(s) quoted by any bidder.
7. **Performance Security deposit:**
  - a. As a contract security for faithful performance of the contract in accordance with all the terms and conditions specified in the tender, the successful tenderer / contractor shall furnish a **Performance Security deposit @ 08%** of order value in the form of Fixed Deposit Receipt or Bank Guarantee from any Nationalized Bank duly pledged in the name of the "All India Institute of Medical Sciences, Jodhpur" after receipt of work order.



- The Arbitration shall be held in accordance with the provision of the Arbitration and conciliations Act, 1996 and the venue of arbitration shall be at Jodhpur. The decision of the Arbitrator shall be final and binding on both the parties.
  - Force Majeure: Any delay due to Force Majeure will not be attributable to the service provider.
18. The rates shall be quoted only in the schedule of quantities attached with the tender and nowhere else i.e. letter heads etc.
19. Contractor shall be fully responsible for any damages caused to govt. property or allottee's property by his or his labour in carrying out the work and shall be rectified by the contractor at his own cost.
20. Rejected materials shall have to be removed by the contractor at his own cost within a week.
21. The quantities are approximate and are liable to change up to any extent on either side. The Engineer-in-Charge reserves right to order deviation from the quantities mentioned in the tender. The contractor shall work on the actual quantity required at site on the rates quoted in the tender documents irrespective of deviation limit mentioned elsewhere in the agreement. The contractor shall have no claim to any payment or compensation whatsoever on account of any profit or advantage which he might have derived from the execution of supply in full as mentioned in tender but which did not derive any consequence of the full supply of material mentioned in tender not having been ordered.

**Executive Engineer (E)**  
**AIIMS, Jodhpur**

**Annexure – I**

**SCOPE OF WORK**

1. Free replacement of worn-out/exhausted parts like Compressor, Condenser etc.
2. Fan motor, Chiller tank, Ultra-Violet Lamp, On-off switch, Controlling PCB, FRT, Solenoid valves, Booster pump, Thermostat, LED indicator, inlet/outlet pipe, socket, bend (elbow), Tee, Drain Pipe, Hose Clips with new parts and refrigerant charging during the periodical servicing or breakdown visits during the service contract period.
3. Replacement of pre-filter candles, activated carbon and Membrane will be done as per the requirement during the service contract period.
4. Additional visits should be made during the contract period, as and when required, in the event of any breakdown/malfunctioning of the equipment, on intimation in this regard by the customer is within the purview of this tender and no extra payment will be made.
5. Payment will be made on a quarterly basis after completion of services satisfactorily.
6. Check the total purifying system including inlet & outlet pipe/hoses.
7. Maintenance visit will be quarterly basis per water purifier, but in case of breakdown repair should be attended within 24 hrs. After lodging the complaint failing which a penalty at the rate of Rs.1000/- per day shall be applicable.
8. All consumables required for servicing / repairing will be in the bidder's scope.
9. Firm has to submit a service / repair report during each visit. Service report to be submitted once in three months.
10. Service provider has to depute a technician to visit the institute on a daily basis.

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AIIMS, Jodhpur**



**Annexure- II**

**DETAILS OF THE BIDDER**

<b>S. No.</b>	<b>Details of the Bidder</b>	
1.	Name of Firm /Service provider / service provider	
2.	Complete Address:	
3.	Name of Proprietor/ Partner	
4.	State clearly whether it is sole proprietor or partnership firm or a company or a Government Department or a Public Sector Organization	
5	Whether the firm is a registered firm with M/s Eureka Forbes/Ion Exchange/Livpure/Kent Yes/No (attach copy of authorization certificate).	
6	GST Registration No.	
7	Permanent Account No. (Copy must be provided)	
8	Any other information, if necessary	
9	Official Email ID	
10	Contact No.	

Date:  
Place:

Name :  
Business Address:  
Signature of Bidder:  
Seal of the Bidder:

**Annexure- III**

**UNDERTAKING**

**(To be submitted on letter head of the company / firm)**

I hereby certify that the above firm has not been ever blacklisted by any Central / State Government / Public Undertaking / Institute on any account.

I also certify that firm will supply the services as per the specification given by Institute and also abide all the terms and conditions stipulated in tender.

I also certify that the information given in the bid is true and correct in all aspects and if in any case at a later date it is found that any detail/s provided are false and incorrect, any contract given to the concern firm or participation may be summarily terminated at any stage, the firm will be blacklisted and Institute may impose any action as per NIT rules.

Date:

Name:

Place:

Business Address:

Signature of Bidder:

Seal of the Bidder:

**ANNEXURE –IV**

**TENDER ACCEPTANCE CERTIFICATE**

**(On letter head of company /firm)**

To,  
The Director,  
All India Institute of Medical Sciences,  
Jodhpur (Raj.)

Ref.: Your NIT No.: AIIMS/JDH/EE/ELECT/03(Third call) due date: 25/03/2023.

I / We, the undersigned have examined the above mentioned Tender Enquiry Document, including amendment / corrigendum (if any), the receipt of which is hereby confirmed. We now offer to render services and technical support under scope of Water Coolers in conformity with your above referred document for the sum as shown in the Price Schedules (BoQ) uploaded herewith and made part of this bid. If our bid is accepted, we undertake to supply the items / services for which tender has been concluded, in accordance with the delivery schedule specified in the Schedule of Requirements. We further confirm that, if our bid is accepted, we shall provide you with a Performance Security of required amount in an acceptable form as mentioned in your NIT. We agree to keep our bid valid for a period of 180 (one hundred eighty) days for acceptance as required in your NIT Document, read with modification, or for subsequently extended period, if any, agreed to by us. We also accordingly confirm to abide by this bid up to the aforesaid period and this bid may be accepted any time before the expiry of the aforesaid period. We further confirm that, until a formal Agreement / Contract is executed; this bid read with your written acceptance thereof within the aforesaid period shall constitute a binding contract between us. We further understand that you are not bound to accept the lowest or any bid you may receive against your above referred advertised tender enquiry. We confirm that we do not stand deregistered/banned/blacklisted by Central / State Govt. / Ministries / Departments /PSU etc. We confirm that we fully agree to the terms and conditions specified in above mentioned Tender Enquiry Document, including amendment / corrigendum, if any.

We hereby certify that if at any time, information furnished by us is proved to be false or incorrect; we are liable for any action as deemed fit by the purchaser in addition to forfeiture of the Performance Security deposit.

I/We undertake and confirm that eligible similar works(s) has/have not been got executed through another contractor on back-to-back basis. Further that, if such a violation comes to the notice of Department, then I/we shall be debarred for bidding in AIIMS organization in future forever. Also, if such a violation comes to the notice of the institute before date of start of work, the Engineer-in-Charge shall be free to forfeit the entire amount of Performance Security deposit.

(Scanned copy to be uploaded at the time of submission of bid along with the technical bid)

Name:

\_\_\_\_\_

Business

Address:

\_\_\_\_\_  
\_\_\_\_\_

Place:

Date:

Signature of Bidder(s) with Seal

**Annexure – V**

**TECHNICAL SPECIFICATIONS**

<b>S. No.</b>	<b>Item Description</b>	<b>Qty.</b>	<b>Units</b>
1.	AG Pure Chill 80 SS UV Make: - Eureka Forbes	59	No's
2	AG Pure Chill 120 SS UV Make: - Eureka Forbes	4	No's
3.	AG Pure Chill 80 SS UV + RO Make: - Eureka Forbes	8	No's

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AIIMS, Jodhpur**

**Annexure – VI**

**FINANCIAL INFORMATION**

**Financial Analysis** - Details to be furnished duly supported by figures in balance sheet/profit & loss account duly certified by the Chartered Accountant, as submitted by the applicant to the Income Tax Department (Copies to be attached).

i. Gross Annual Turn Over

<b>Descriptions</b>	<b>2019-20</b>	<b>2020-21</b>	<b>2021-22</b>
Gross Annual Turn Over			
Average turn-over of three years			

Signature of Bidder(S) with Seal

Signature of Chartered Accountant with Seal

**CHECKLIST**

<b>S. No.</b>	<b>Information for bidder</b>	<b>Remarks</b>	<b>Refer page no. of submitted bid</b>
1.	Notice Inviting Tender (read)	Yes / No	
2.	Copy of Authorization Certificate issued by M/s Eureka Forbes/Ion Exchange/Livpure/Kent.	Yes / No	
3.	Copy of Audited balance sheet for last 03 Years.	Yes / No	
4.	Acceptance of Tender Condition (read and duly signed)	Yes / No	
5.	Annexure – I (Scope of work) (read and duly signed)	Yes / No	
6.	Annexure- II (Details of Bidder) (duly filled & signed)	Yes / No	
7.	Annexure- III (Undertaking) (duly filled & signed)	Yes / No	
8.	Annexure-IV (Tender Acceptance Certificate) (duly filled & signed)	Yes / No	
9.	Annexure – V (Technical specifications)( read and duly signed)	Yes / No	
10.	Annexure – VI (Financial information) (duly filled & signed)	Yes / No	
11.	Copy of constitution or legal status of the Bidder Manufacturer /Sole proprietorship/Firm /Agency etc.	Yes / No	
12.	Copy of PAN Card (submitted)	Yes / No	
13.	Copy of GST Registration (submitted)	Yes / No	
14.	Price Bid Form (duly filled & attached)	Yes / No	

Date: \_\_\_\_\_ Name \_\_\_\_\_ :

Place: \_\_\_\_\_ Business Address \_\_\_\_\_ :

Signature of Bidder \_\_\_\_\_ :

Seal of the Bidder \_\_\_\_\_ :

**FORMAT FOR SECURITY DEPOSIT**  
**(TO BE FURNISHED BY CONCERN BANK)**

1. In consideration of the Director, AIIMS, Jodhpur (hereinafter called “the Government “) having offered to accept the terms and conditions of the proposed agreement between \_\_\_\_\_ and \_\_\_\_\_ (hereinafter called “the said Contractor(s)”) for the work \_\_\_\_\_ (hereinafter called “the said agreement,”) having agreed to production of an irrevocable Bank Guarantee for Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ only) as a security/guarantee from the contractor(s) for compliance of his obligation in accordance with the terms and conditions in the said agreement.  
We \_\_\_\_\_ (hereinafter referred to as Bank) hereby (Indicate the name of the Bank) undertake to pay to the Government an amount not exceeding Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ only) on demand by Government.
2. We \_\_\_\_\_ do hereby undertake to pay the (Indicate the name of the Bank) amount due and payable under this Guarantee without any demur, merely on a demand from the Government stating that the amount claimed is required to meet the recoveries due or likely to be due from the said contractor (s). Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the bank under this Guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ only)
3. We the said bank undertake to pay to the Government any money so demanded notwithstanding any dispute or disputes raised by the contractor (s) in any suit or proceeding pending before any court or Tribunal relating thereto, our liability under this present being absolute and unequivocal.
4. The payment so made by us under this bond shall be valid discharge of our liability for payment thereunder and the contractor (s) shall have no claim against us for making such payment.
5. We \_\_\_\_\_ further agree that the guarantee herein contained (Indicate the name of Bank) shall remain in full force and effect during the period that would be taken for the performance of the said agreement and it shall continue to be enforceable till all the dues of the Government under or by virtue of the said agreement have been fully paid, and its claims satisfied or discharged, or till Engineer-in- charge on behalf of the Government, certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said contractor (s) accordingly discharges this guarantee.
6. We \_\_\_\_\_ further agree with the Government that the (Indicate the name of Bank) Government shall have the fullest liberty without our consent, and without affecting in any manner our obligations hereunder, to vary any of the terms and conditions of the said agreement or to extend time of performance by the said contractor (s) from time to time or to postpone for any time or from time to time any of the powers exercisable by the Government against the said contractor (s) and to forebear or enforce any of the terms and conditions relating to the said agreement & we shall not be relieved from our liability by reasons of any such variation or extension being granted to the said contractor (s) or for any forbearance, act of omission on that part of the Government or any indulgence by the Government to the said contractor (s) or by any such matter or thing whatsoever which under the law relating to sureties would , but for this provision, have effect of so relieving us.
7. The guarantee will not be discharged due to the change in the constitution of the Bank or the contractor (s).
8. We \_\_\_\_\_ lastly undertake not to revoke this (Indicate the name of Bank) guarantee except with the previous consent of the Government in writing.
9. This guarantee shall be valid up to \_\_\_\_\_ unless extended on demand by Government. Notwithstanding anything mentioned above, our liability against this Guarantee is restricted to Rs. \_\_\_\_\_ (Rs. \_\_\_\_\_ only) and unless a claim in writing is lodged with us within six months of the date of expiry or the extended date of expiry of this Guarantee all our liabilities under the Guarantee shall stand discharged. Dated the \_\_\_\_\_ day of \_\_\_\_\_ For \_\_\_\_\_ (Indicate the name of Bank).